

Breast Oncology Clinical Nurse Specialists

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at ndht.pals@nhs.net.

What the service offers

The breast oncology clinical nurse specialists (CNS) are able to offer support and advice throughout your chemotherapy treatment and beyond. With your consent, the CNS will attend your initial consultant appointment and will support you and your consultant to achieve a joined-up approach to your treatment pathway. This is to ensure that you understand the treatment plan and that you have a point of contact to whom you can turn when needed.

This service is for patients with breast cancer who are having, or have had, chemotherapy and other oncology treatments.

The CNSs are available from Monday to Friday, 9am – 5pm.

Where are we?

We are based in:

The Seamoor Unit
North Devon District Hospital
Barnstaple

Facilities available

There is limited number of patient parking available outside the Unit. Alternatively, please use the main patient car park.

Disabled parking is available opposite Ladywell Unit. There is a patient drop-off zone outside the Seamoor Unit.

Café and shop are available in the hospital main foyer on Level 2.

The Seamoor Unit has accessible toilets.

How to be referred

Upon your cancer diagnosis, you will be referred to the oncology team by the breast care team.

Your initial appointment will be sent to you by the oncology team. Any follow-up appointments will be made by the Seamoor Unit administration team.

What will happen at first appointment

Your breast oncology CNS will meet you at your first appointment and provide you with contact details. You will have open access by telephone for support and advice.

With your oncology consultant and CNS, you will have a medical assessment, and then discuss and agree a plan of care which may include chemotherapy and other oncology treatments.

Bring a notepad with any questions written down.

Your appointment may last for approximately one to one and a half hours.

You are welcome to bring someone with you.

Who's who

You are looked after by:

Breast oncology clinical nurse specialist

Secondary breast oncology clinical nurse specialist

Further information

For further information, please contact us by:

Email: rduh.breastoncologynurses@mhs.net

Tel: Breast oncology clinical nurse specialist – 01271 349108

Tel: Secondary breast oncology clinical nurse specialist – 01271 322483

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Royal Devon University Healthcare NHS Foundation Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

Royal Devon University Healthcare NHS Foundation Trust
Raleigh Park, Barnstaple
Devon EX31 4JB
Tel. 01271 322577
www.royaldevon.nhs.uk

© Royal Devon University Healthcare NHS Foundation Trust
This leaflet was designed by the Communications Department.
Email: ndht.contactus@nhs.net