

Computer aided facilities management software

Reference Number: RDF2443-24

Date of Response: 18/04/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

- 1) *What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.*
- 2) *What is the expiry date for the software used (if on An annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.*
- 3) *Who is the person responsible for managing this system?*
- 4) *What is this person's job title?*

Please see Trust response below.

Please note: The Trust does not release the names of staff below a Director under Section 40 (2) of the Freedom of Information Act 2000 Personal Information, where disclosure may contravene the Data Protection Act 2018 and therefore applies an exemption under Section 40 (2) - Personal Information of the Freedom of Information Act 2000 and Section 10 of the Data Protection Act 2018.

EFM Function	Column1	Existing Software/Provider	Expiry date / contract end	Responsible Person/ job title	Comments
LDU	Benchmarker	Customer data recording, analysis and invoice system	N/A	Zara Hyde-Director of Facilities	Annual purchase of licence required. Benchmarker has now been taken over by 'Bundle Laundry' and their system is 'Bundle Connect'. Support for Benchmarker will end in September 2024, however they will still provide a licence should

					<i>we still need one at that time. Any licence purchased will be for continued operation only and will not include any form of support.</i>
MEM	<i>Medusa</i>	<i>Asset and maintenance management solution for medical devices</i>	<i>April , 2025</i>	<i>Zara Hyde-Director of Facilities</i>	<i>License renewed annually;</i>
Nursery	<i>Blossom</i>	<i>Nursery management software</i>	<i>May, 2024</i>	<i>Zara Hyde-Director of Facilities</i>	<i>License renewed annually;</i>
Community	<i>Auditing</i>	<i>MICAD</i>	<i>Annual Contract - July 24</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>Site Plans</i>	<i>MICAD</i>	<i>Annual Contract - July 24</i>	<i>Zara Hyde-Director of Facilities</i>	
HSDU	<i>HESSDA v13.5.1</i>	<i>Healthedge Track & Trace software</i>	<i>March, 2025</i>	<i>Zara Hyde-Director of Facilities</i>	<i>Annual licence; used throughout the wider Trust and community location sites;</i>
	<i>NeQis-IPR</i>	<i>Cloud-based Independent Data Integrity Solution for Autoclave cycle records</i>	<i>February, 2025</i>	<i>Zara Hyde-Director of Facilities</i>	<i>Annual licence, per machine; (also used at Path Lab);</i>
	<i>Matrix Marking</i>	<i>Stand alone supplementary code marker and reader software</i>	<i>N/A</i>	<i>Zara Hyde-Director of Facilities</i>	<i>No annual charge, included with device purchase, however there is an annual service / maintenance charge for the mechanical devices;</i>
EBME (North)	<i>Medusa</i>	<i>Asset and maintenance management solution for medical devices</i>	<i>April , 2025</i>	<i>Zara Hyde-Director of Facilities</i>	<i>License renewed annually;</i>
Catering	<i>Catering Retail EPOS system</i>	<i>Sharps Retail Systems</i>	<i>17/05/2024</i>	<i>Zara Hyde-Director</i>	<i>Annual renewal</i>

				of Facilities	
Patient Meals Service	<i>Processing Patient Meal Cards</i>	<i>Menumark/ Datasym</i>	<i>31/03/2025</i>	<i>Zara Hyde-Director of Facilities</i>	<i>Annual renewal</i>
Estates	<i>Drawing creation and updates</i>	<i>AutoCAD</i>	<i>No Date</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>Trend 'IQ Vision' & SET</i>		<i>No Date</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>C3ntinal</i>	<i>Utilities monitoring/managing</i>		<i>Zara Hyde-Director of Facilities</i>	
	<i>Backtraq</i>	<i>Asset and labour management, purchase ordering, finance and budgetary control. Stock control</i>	<i>no date</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>MICAD IPR & HD</i>	<i>Space utilisation, Room Booking, Document management, Compliance management. Helpdesk, asset and labour management</i>	<i>Annual Contract - July 24</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>Zetasafe</i>	<i>Asset management and data logging</i>	<i>Expires Nov 2024</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>Sky visitor</i>	<i>Visitor management</i>	<i>no date</i>	<i>Zara Hyde-Director of Facilities</i>	
	<i>Backtraq</i>	<i>CAFM system</i>	<i>no date</i>	<i>Zara Hyde-Director of Facilities</i>	
Car Parking	Car Parking Management System and Permit Portal	APCOA	April , 2025	Zara Hyde-Director of Facilities	
Audit	Audit	MICAD	March, 2025	Zara Hyde-Director of Facilities	
Logistics	Warehouse Management System	SnapFulFI	2025	Zara Hyde-Director	

				of Facilities	
Transport	Fleet Management System	Fleet Check	2025	Zara Hyde-Director of Facilities	
Access Control	ID card access control system	ACT	n/a	Zara Hyde-Director of Facilities	
Portering	<i>Task Management System</i>	<i>EPIC Production (MyCare)</i>	<i>Managed by IT</i>	<i>Adrian Harris – Chief Medical Officer</i>	
	<i>PDA Device App</i>	<i>Rover App / EPIC Production (MyCare)</i>	<i>Managed by IT</i>	<i>Adrian Harris – Chief Medical Officer</i>	