

## Microsoft Software Assets Audit

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Reference Number: RDF2431-24

Date of Response: 10/04/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

*Thank you for your reply to my foi request ref RDF2329-24 on February 27th.*



RDF2329-24  
Microsoft Software

*I have a further couple of questions relating to this request.*

*I have reached out to almost every NHS trust asking similar questions. You have confirmed that regarding Royal Devon Eastern Services an audit took place around 19/08/2021 and that Northern Services had an audit around November 2015 undertaken by Softcat and Microsoft/Trustmarque respectively.*

- 1. Were the audits done before the Trusts migrated to M365/The cloud to understand what each of the Trust's requirements were at the time?.*

Answer: The audit was done proactively to ensure compliance, there was not any specific consideration of M365/cloud at the time.

- 2. When did the trusts each initially begin migrating to M365/The cloud?.*

Answer: The first contract was the 1st of October 2020 as part of the NHS covid response.

- 3. You have confirmed that breaches were found in both trust's licensing conditions, but have indicated that, no information is held regarding the non-compliance or if there were any incentives given for the Trust's to move to cloud subscriptions. Could I ask you to get this clarified as, we have seen others that have had incentives given to them prior to migration, and, they have been happy to share the relevant details. I would expect your IT department would understand how these breaches were rectified, and/or if, any incentives were given?*

Answer: As per initial response there were no incentives to move to the cloud. Noncompliance was quite small and mostly due to a small number of the incorrect versions of office and a small shortfall in CALs being installed that were subsequently rectified/procured with typical discounts.